

KLEO CENTER SHELTER OPERATIONS BROCHURE

OUR MISSION

The K.L.E.O. Center is dedicated to creating opportunities. With over 15 years of experience, KLEO has successfully operated emergency shelters, developed housing solutions, and empowered individuals through workforce development programs. Our services focus on housing stability, access to healthcare, legal advocacy, and trauma-informed care.

SHELTER OPERATIONS

A SAFE HAVEN FOR THE UNHOUSED

KLEO's shelter operations are grounded in our core principles of safety, respect, and empowerment. We aim to provide a secure and welcoming environment for immigrants and refugees, assisting them with their transition to permanent housing and self-sufficiency.

Our shelters are designed to maintain 98-99% bed occupancy, efficiently managing resources while maintaining the safety and dignity of our residents. Shelters are fully staffed with bilingual case managers, healthcare providers, and cultural competency trainers to address the unique needs of residents. Residents receive tailored support, including legal assistance, mental health counseling, workforce development and job readiness, and referrals to community resources through case management services. Our shelters provide culturally sensitive meals, educational workshops, and community-building activities to ensure a holistic approach to care.

KLEO'S EXPERIENCE

For more than 15 years, KLEO has worked directly with schools, local businesses, and government agencies to foster social cohesion, particularly in underserved neighborhoods like Washington Park. KLEO has operated emergency shelters with a capacity of 550 to 1100 individuals, providing immediate support during crises. We have facilitated housing for over 1800 individuals and families, ensuring long-term sustainability through access to services and community partnerships.

PROGRAM HIGHLIGHTS

STRENGTH-BASED APPROACH TO CLIENT SUPPORT

Offering job readiness programs, resume building, and partnerships with local businesses for job placements. On-site health assessments, vaccinations, and mental health support through collaboration with local healthcare providers. Specialized care for residents who have experienced trauma, including psychological support and counseling.

SUPPORT FOR MIGRANTS

- ✓ **Legal Aid:** Access to immigration advocacy and legal resources to ensure rights are protected.
- ✓ **ESL Programs:** Comprehensive language support to help residents integrate into the community and workforce.
- ✓ **Cultural Integration:** Workshops on cultural norms, local resources, and community navigation to ease the transition.



WHY CHOOSE KLEO?

Our community-centered leadership has deep roots in Chicago's South Side, KLEO's leadership understands the complexities of immigrant and refugee services.

KLEO has a track-record of success by consistently demonstrating excellence in shelter operations and community engagement, achieving 98-99% bed occupancy and high client satisfaction. Our staff speaks multiple languages, including Spanish, and French, ensuring effective communication and culturally relevant care.



OUR VISION FOR THE FUTURE

KLEO's future shelters will extend to communities in need fostering a supportive environment that encourages self-sufficiency and integration into society. We are committed to providing a safe, culturally competent space where individuals can thrive and rebuild their lives.